**Your Tenancy Agreement**

Your tenancy agreement outlines your responsibilities as a tenant. Most of these relate to how to pay your rent, Keeping your property well maintained and not causing a nuisance to your neighbours.

If you break any of the responsibilities outlined in your tenancy agreement Dovecotes TMO will:

* Investigate and talk to you about the breach and give you advice on what you should do to put it right
* Give help, advice and support to you if you are having difficulty in managing your tenancy

If we have contacted you about the breach of tenancy please make sure you contact us. We are usually able to work with you to resolve the matter and further action will not be needed.

If you do not respond to any support or advice we give you and the breach of tenancy remains, we will take legal action. This can include:

* Notice of seeking Possession (secure tenants) or Notice of Possession proceedings (introductory tenants)
* Demoted tenancy (secure tenants)
* Injunctions
* Eviction

Please check your tenancy agreement for further information or speak to your Housing Officer.

**Abuse towards staff**

Your tenancy agreement states that you must make sure anyone living with you or visiting behaves themselves. We keep a record of potentially violent or aggressive tenants and customers and if the aggressive behaviour continues you could lose your home.

Any incidents against our staff will be reported and may be recorded and sheared with other organisations like contractors, the police or the council.