**Anti- Social Behaviour**

**Respecting our staff**

Our staff want to provide you with the best possible service and to do that they have the right to work in a safe environment free from threatening or aggressive behaviour.

We will not tolerate any abusive or aggressive behaviour towards any of our staff or contractors. This includes:

* Verbal abuse including name calling, bullying, shouting or swearing
* Threat of any of the above
* Harassment on social media
* Assault – resulting in injury or not
* Assault using a weapon or other instrument including broken bottles, hypodermic needles etc
* Sexual assault
* Injury caused by pets e.g. dogs
* Threat of harm to a property or family
* Racial or sexual abuse

If any of the above happens we will take legal action. Depending on the nature of the abuse, it may be dealt with as:

* A criminal offence or
* A tenancy Breach