

DOVECOTES TMO

AUTUMN NEWSLETTER 2020



A MESSAGE FROM THE CHAIR

Autumn, a season of prolonged sunshine where the evenings become a little chilly, dark nights roll in, leaves begin to fall and the heating is turned on to keep our homes toasty. For Dovecotes, autumn is usually a busy time, we hold our AGM and start preparations for Christmas. This year is going to be a little different.

Following the announcement on 9th September 2020 we have been left with no alternative but to postpone our annual general meeting. This decision was not taken lightly. To comply with our company rules we must have a minimum of 25 members in attendance but, despite our best efforts we cannot continue with our plans and comply with UK Government's rule of 6. I recognise that members will be disappointed and, it is my hope that as the weeks and months progress we will be permitted to convene a meeting. We will continue to keep you updated via our website, Facebook page and newsletters. You can also call the team on 01902 552780 if you have any questions.

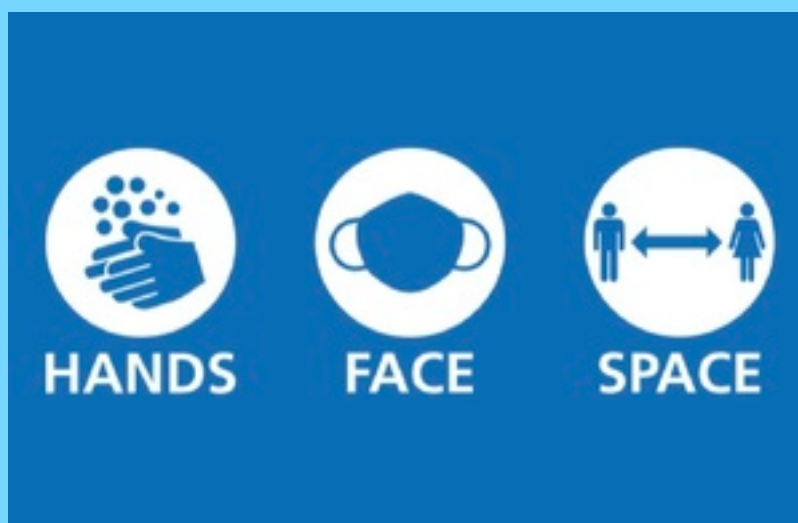
It is with regret that I inform you that we will not be holding a Christmas Grotto this December. We have been working hard on alternative arrangements; please see the back page of this newsletter for more details.

I want to reassure our tenants and members that it is our key priority to keep you all safe. In light of the most recent UK Government announcement our offices will close on Wednesday 4th November 2020 and not reopen until Friday 4th December 2020. Property repairs will go ahead as planned, we continue to be a covid safe organisation, you can trust that we have considered all risks and introduced protocols to keep you and our staff safe.

Finally, I would like to say how proud I am to be part of this estate. Our community has shown their resilience throughout the pandemic. Neighbour has supported neighbour and new found friendships have emerged. As we step ever closer to winter it is ever more important to protect one another and reduce the spread.

Stay safe

Joan



Dovecotes TMO is still here for you

We feel that it is important to continue to provide our tenants with a facility to pay their rent and make enquires. Throughout the November lockdown staff will be working from home but can still be contacted via the telephone. For those that are due to transfer or sign for new tenancies we have COVID secure procedures including hand sanitation stations, social distancing and all our staff wear PPE.

WAYS TO PAY YOUR RENT DURING LOCKDOWN

THERE ARE ALTERNATIVE METHODS OF
PAYMENT AVAILABLE TO PAY YOUR RENT
DURING LOCKDOWN.

- City Pay Automated Phonenumber on
[0800 180 4464](tel:08001804464)

- Online Payment via
www.wolverhampton.gov.uk

- Post Office

- One Stop Shop

- PayPoint

Lets Talk About Rubbish

City of Wolverhampton Councils Environmental Crime Team deal with a wide range of issues including complaints regarding accumulations, waste and fly tipping.

In this edition we are focusing on Household Waste and Recycling.

Unfortunately, we are still seeing fly tipping across the estate, the TMO and Wolverhampton City Council work hard to remove fly tipping. We are asking for your help to identify those responsible and help us to reduce this unsightly and selfish crime.

It is everyone's responsibility to dispose of their waste correctly, if you have any information that can assist us in tackling those responsible for fly tipping on the estate please contact the council on 01902 551155.

We know most of our residents dispose of their waste correctly and in a responsible way, but the actions of a few selfish individuals can blight the area. We want residents to be proud of their estate and be able to enjoy the outdoor spaces. If we all continue to recycle correctly and dispose of household waste in the correct bins, any excess waste is kept to a minimum.

To check what materials can go in your general waste bin, and to check what items can't be recycled please visit:

www.wolverhampton.gov.uk/recycling

Remember: If you are in any doubt whether an item can be recycled don't put it in the recycling bin, and double check on the Councils website.

Excess waste can be disposed of at the councils Household Waste and Recycling Centres (tips).

To find details of the two sites at Shaw Road and Anchor Lane, along with the winter operating hours and details of what materials can be taken to the Household Waste and Recycling Centre (tip) please visit:

<https://www.wolverhampton.gov.uk/recycling-and-waste/tips>

If you have larger items, you can arrange for a bulky household collection. There is a charge to collect this waste. The service may be free if you claim certain benefits. For further information please visit:

<https://www.wolverhampton.gov.uk/recycling-and-waste/book-bulky-item-collection>

Thank you for your help



Fly tipping

**See it.
Report it.
Spend it.**



Shop a tipper
Call us now on 01902 555685

Give us information that leads to a fine and you will get a £100 gift card.

For more information visit:
www.shopatipper.com

CITY OF
WOLVERHAMPTON
COUNCIL

Calling All Amateur Photographers

This year Dovecotes TMO will be producing a calendar for our members and we would like you to be part of it. The theme for 2021 is 'Bright and Beautiful', and whether this be photo's of the canal, your garden in bloom or the 17th century Dovecotes on a foggy morning we want to see your interpretations of what is bright and beautiful at Dovecotes.

The winners will be chosen by the management board with your photo printed in our free calendar. As a reward you will also receive a £50 gift voucher.

Please send your entry via email to dovecotes.TMO@wolverhampton.gov.uk. Closing date is Friday 4th December 2020.

Good luck.





CHRISTMAS SHOPPING TRIP

We have two upcoming Shopping trips for all residents of the estate.
First Shopping Trip is to Intu Merry Hill Shopping Centre in Dudley on 11th December 2020.
Second Shopping Trip is to Birmingham Bull Ring on 14th December 2020.
Coach ticket cost is £2 per person and pick up will be from Dovecotes TMO Housing Office at 9AM and Return will be 3PM.

If you are interested in a place on the coach to get into the festive spirit, please contact us on 01902 552780 to reserve your place by 04/12/2020.

PLEASE NOTE THIS TRIP IS LIMITED TO AVAILABILITY



COVID SAFE COMPANY
THE TRAVEL COMPANY THAT WE WILL BE USING WILL BE HILLS COACHES A TRUSTED COMPANY WHO PROVIDE SAFE TRAVEL DURING THESE DIFFICULT TIMES WITH COVID19 GOING ON.

Guidance on how to avoid catching or spreading coronavirus (COVID-19)

DO:

- ✓ Wash your hands with soap and water often – do this for at least 20 seconds.
- ✓ Always wash your hands when you get home or into work.
- ✓ Use hand sanitiser gel if soap and water are not available.
- ✓ Cover your mouth and nose with a tissue or your sleeve (not your hands) if you cough or sneeze.
- ✓ Put used tissues in the bin straight away and wash your hands afterwards.
- ✓ Try to avoid close contact with people who are unwell.

DON'T:

- ✗ Do not touch your eyes, nose or mouth if your hands are not clean.

For Government advice please visit:

www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public

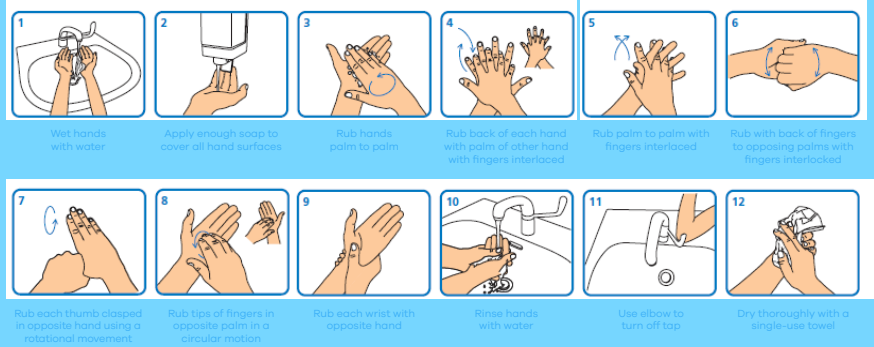
For NHS advice please visit:

www.nhs.uk/conditions/coronavirus-covid-19



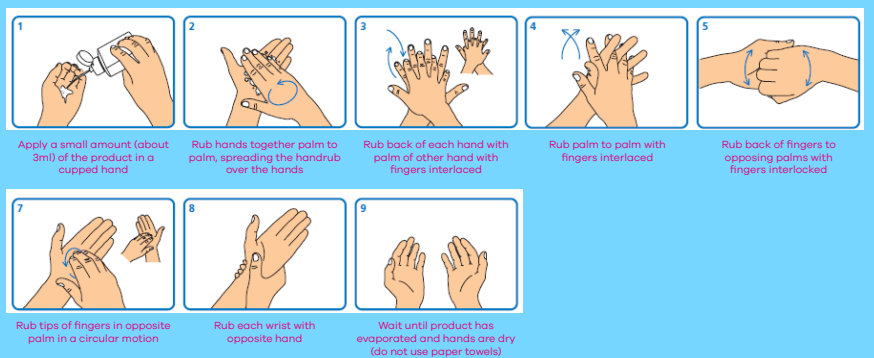
Hand-washing technique with soap and water

This process should take **15-30 seconds**



Alcohol handrub hygiene technique For visibly clean hands

This process should take **15-30 seconds**



Dovecotes Tenant Management Organisation Contact Details

General Enquiries and Repairs

Tel: 01902 552780

Email: dovecotes.TMO@wolverhampton.gov.uk

Facebook: @dovecotes

Website: www.dovecotestmo.com

Dovecotes TMO Board Email: dovecotestmo1@gmail.com



MERRY CHRISTMAS!!!



DOVECOTES



TMO

From the past, looking to the future



Hello Children,

It's Santa Here, I'm very sorry but I'm not going to be able to visit the estate this year and see you all.

Don't worry I haven't forgotten about you. I will be sending your gifts to the housing office, where my elves will be giving a present to all the children on the good list.

If you would like a present, please contact us for more information and book your

appointment on

01902 552780 by

20th November 2020.

BE GOOD AND STAY SAFE.

HOPEFULLY SEE YOU ALL NEXT YEAR

LOVE FROM SANTA

X

FOR CHILDREN AGED 1 - 12 YEARS OLD