

What are Business Rates used for?

Income from Business Rates help us to provide many essential services for local people in Wolverhampton.

What should I do if I'm unable to pay my Business Rates?

We understand that not everyone can pay their Business Rates on time during this challenging period. You may be worrying about money because your business's income has changed. We offer a range of support and advice to help you to make your business rates payments. If you are finding it hard to pay, we urge you to contact us as soon as possible. By talking to us we may be able to help you by:

- Making sure you are getting the correct reductions that could reduce your bill
- Choosing a way to pay that is best for you
- Choosing a payment date that is best for you
- Making an arrangement so you know what to pay and when

Talk to us...

Our dedicated team is ready to take your call to discuss your outstanding payment and your current situation. We urge you contact us by telephoning **01902 551166** as soon as possible so that we can start to help you. You can also email us if you prefer: **business.rates@wolverhampton.gov.uk**

Our phone lines are open from Monday to Thursday 9am - 5pm and on Friday 9am - 4.30pm. The Civic Centre is currently closed to the public due to Covid-19. For information about Christmas opening hours, please visit: www.wolverhampton.gov.uk/christmasopeningtimes

I need financial support or advice

Please be aware that financial support and advice is available from the council to businesses during these challenging times.

Visit www.wolverhampton.gov.uk/business – a local economy support package

Visit www.wolverhampton.gov.uk/business/business-rates to check if you are eligible for business rates relief

Visit www.businessdebtline.org for free independent debt advice to small businesses and the self-employed.

How do I pay my Business Rates?

There are number of ways to pay your Business Rates. Please refer to your Business Rates bill or reminder letter for how to:

- Pay online
- Set up a Direct Debit
- Pay at a PayPoint using the barcode on your bill or reminder letter
- Pay via the freephone 24-hour automated payment line – **0800 180 4464**