



Alterations to your Home

You can make alterations/changes to your home, but you must request permission and not start any works until you get confirmation that the alteration has been agreed by the Senior Maintenance Officer.

Examples of alterations that you need permission for, but are not restricted to:

- Installation/renewal of central heating
- Installation/renewal of windows
- Removing walls or partitions (or part of)
- Installation/renewal of verandas, porches, conservatories etc
- Installation of driveways
- Installation of an EV charger
- Installation/renewal kitchen units and worktops etc
- Installation of bathroom suites/showers
- Painting of external doors, windows, and walls
- Installation of gates and/or fencing

You must ask for permission to install a water meter

Depending upon the work you have in mind, you may also need to obtain Planning Permission or Building Regulation Approval before starting any work. It will be your responsibility to meet any planning and building regulations that apply, as well as paying for any associated costs.

If you are applying for a Smart Meter contact us. Your meter may be attached to a board that contains asbestos, the supply must be disconnected by your utility provider before the asbestos containing material is removed and the new meter installed.



Remember

- If you make any improvements or alterations to your home without written permission, we may tell you to reinstate the property to its original condition or we will carry-out the work ourselves and recharge you
- Only competent/qualified persons should carry out alterations in your home. You must provide certificates of completion for any electrical or gas works