

**Dovecotes TMO**  
**Board meeting April 29th, 2020 5pm**  
**Virtual Meeting via Zoom**

**ATTENDED**

**APOLOGIES**

JC- Chairperson

None

SH- Treasurer

AW- Secretary

AM- Chief Officer

LK

AS

BC

RP-W

NCW - Owner Occupier

Cllr SR

**MINUTES**

**AM** opens meeting via zoom due to Covid-19 lockdown. Only TMO in the city to do this. Last minutes will be posted as there are technical issues sending from laptop to **AM** email address.

VOIDS/repairs can go in but stick to the government guidelines.

No post tenant visits.

Vulnerable tenants phone calls made a week after lockdown, 147 vulnerable phone calls made at the beginning and 95 tenants getting continual weekly calls and are very much appreciated by tenants.

6 live cases of Anti-Social behaviour

Fly tipping, **AM** had a drive around the area and stated it was bad. **AS** suggested having skips around the estate for tenants of Dovecotes TMO to use. **AM** mentioned that skips would need to maned also skips just for one day.

Finance is as should be. Extra £15.000 added to allowances.

Total arrears compared to last year has risen due to Covid-19

There has been an extension for time from **WCC** to the five-year ballot on Dovecotes estate due to Covid-19

External painting to front of houses **BC** thought there was a programme, **AM** £40.000 will be put aside for programme, as it has an impact of how the estate looks.

**BC** requested that an ANPR camera for the estate to be looked in to as it was mentioned at PACT meetings, **AM** to get in touch with Police commissioner, **SR** will get in touch with **Ross Cook**, whilst suggesting **AM** to get in touch with **David D**

**BC** mentions of looking into building properties on the estate, **SR** replied after the Covid-19 Lockdown is over as most of City Council are dealing with 2 jobs, **BC** asks both **SR & AM** to look at the matter after the Lockdown has finished.

**AM** asks board members individually if Budget is ok, all board members agreed.

Due to Covid-19. **AM** mentions that there are claims for help from tenants, checks and measures are taken because of fraud. **BC** says the government should pay, **AM** says we put £20.000 in pot already, **BC** says it needs to be paid back as can not use House and Revenue. **AM** explains it works like the Hardship Allowance. **NC-W** agrees alongside **BC**. **SR** replied not everyone can get help.

**AM** asks Board members for opinions about the details of the new TMO van.

**NC-W** asks about decal on the bonnet of the van.

**AS** asks for more than a standard key lock on the van, a roof rack and phone number to be larger. **AM** will not finalise anything without board agreeing.

The exit strategy of Covid-19 & implications **AM** will keep the board updated via emails. **WF** will look at policies & Covid-19 guidelines. **AM** looking into safety for both the staff and board members, **NC-W** has concerns about protection of both staff and public as she works with the public herself for a well-known supermarket and suggests staff need proper safety equipment at work also the safety of the public before office reopens. **AW** suggests twice weekly video link meetings as it keeps all updated with information.

**AM** closes the monthly meeting at 18:40.

Chairpersons Signature.....

Date.....